



QTELECOM

Mobile Product Sheet

June 2016

Mobile Plans

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Experience great value mobile plans on a trusted 4G network with the flexibility of no lock-in contracts.



No lock in contracts



Unlimited calling options



Great data inclusions



Unlimited calls within the same account



Domestic and Roaming data bolt-ons



Zero bill shock

Great network experience on a superfast 4GNetwork.

Get more done in less time, with our range of super-fast 4G plans.

Massive Text and MMS value to anyone

Get a generous cap value that covers all the stuff you do every day - talking, texting and picking up your voicemail.

More freedom with our big data inclusion

Using lots of data? You are not alone. Our latest data plans are our most generous ever.

Peace of Mind

With the *Zero Bill Shock* feature you don't need to worry about your mobile bill as there will be no excess usage charges.

Data bolt-ons

Now you can add extra data to your plan to use in Australia or when travelling overseas. Choose from 100MB to 5GB recurring and one-off bolt-ons to boost your allowance and save money.

	NANO \$20	MINI \$35	STANDARD \$45	SUPER \$55	MAX \$65
Calls	\$200 \$0.40 flagfall + \$0.99 per min for excess usage	\$1000 \$0.40 flagfall + \$0.99 per min for excess usage	Unlimited	Unlimited	Unlimited
SMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
MMS	Included Value	Unlimited	Unlimited	Unlimited	Unlimited
Data	200MB \$0.03 per MB for usage over 200MB	1.5GB \$0.03 per MB for usage over 1.5GB	3GB \$0.03 per MB for usage over 3GB	6GB \$0.03 per MB for usage over 6GB	9GB \$0.03 per MB for usage over 9GB
Calls to 1800	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Calls to 13-1300*	Included Value	Included Value	Unlimited	Unlimited	Unlimited
Calls between users on the same account	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Prices include GST

*Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage. The mobile solution of MSS has MSS's Nano, Mini, Standard, Super and Max plans have access to a maximum download limit of 100Mbps on 4G across 90% of the population. 4G devices will enjoy typical speeds of 2-50Mbps on the 4G network. Typical wireless packet data upload speeds on the 4G network are 1 to 10 Mbps. On 3G, typical download speeds are 1.1- 20Mbps across more than 85% of the population, 550kbps to 8Mbps across more than 95% of the population, and 550kbps to 3Mbps in remaining coverage areas reaching 98.5% of the population. Typical wireless packet data upload speeds on the 3G network are 300kbps to 3Mbps across more than 93% of the population and in remaining coverage areas 300kbps to 1Mbps. End-user speeds will also vary due to factors such as device capabilities, location, distance from the base station, local terrain, user numbers, hardware and software configuration, download source/upload destination and network management measures.

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Why choose us

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We give the kind of service you just can't get from the big telcos



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Dedicated Account Manager

When you're with us you'll have your own dedicated Account Manager, so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



Business Communications Specialists

We only focus on businesses which means we understand what's important to keep costs down and efficiency up. Talk to us about our market leading portfolio of products designed to improve communications across your entire business.

Things You Should Know

The following terms and conditions apply for the Mobile \$20, \$35, \$45, \$55 and \$65 BYO mobile plans. All mobiles services provided by Mobile Service Solutions PTY LTD (MSS) ACN 606 336 832. 1. All prices are quoted inclusive of GST. 2. Included value amounts are as follows; \$200 (Nano \$20 plan), \$1000 (Mini \$35 plan), and Unlimited calls within Australia for (Standard \$45 plan, Super \$55 plan and Max \$65 plan). The plan value is comprised of national Calls to Mobiles and fixed line services, calls to special numbers including 1300, 13 and 1800 and calls to Voicemail. 3. Excluded call types are: diversions, directory services, international voice including calls to fixed lines or GSM mobiles that switch/divert or recalling, international roaming, content packs, mobile internet usage, True Local usage, Premium Calls, Premium SMS, VoIP services /usage and 19xx services. 4. The \$20, \$35, \$45, \$55 and \$65 Mobile plans include unlimited national SMS. 5. When the included call value amount on a plan is reached all calls will be charged at the standard rates. 6. Fair Usage policy applies to all mobile plans in relation to call usage, SMS, MMS, and data. 7. Call charges on the \$20, \$35, \$45, \$55 and \$65 plans are charged in 60 second increments. 8. A set amount of mobile data is included each month as part of the mobile plan. This is to be used for internet connectivity from your mobile. Unused monthly data allowance cannot be rolled over. 9. Included mobile data; 200MB (Nano \$20 plan), 1.5GB (Mini \$35 plan), 3.0GB (Standard \$45 plan), 6.0GB (Super \$55 plan) and 9.0GB (Max \$65 plan) for Mobile Plans and included 3.0GB (Small \$30 plan), 6.0GB (Medium \$45 plan) and 10.0GB (Large \$65 plan) for Mobile Broadband plans. 10. Upon exceeding the monthly included data allowance you will be charged excess data as per the table above. 11. Data usage will be metered in kilobytes, where 1024 Kilobytes (KB) = 1 Megabytes (MB) or part thereof and includes both uploads and downloads. 12. Monthly data included value excludes voice, VoiceMail, national SMS and MMS, international SMS and MMS, Premium and Third Party SMS and MMS, Third Party content purchases and subscriptions, 13/1300, 1800, VPN data usage and data used while roaming internationally. If you are able to access such services, you will be charged at prevailing accordance with the terms of the Standard Form of Agreement (SFOA). 13. Internet Fair Use Policy applies. 14. MSS under the brand name [insert SP name and ACN] uses part of Telstra's 4G and 3G mobile network. 15. The Nano, Mini, Standard, Super and Max Mobile Plans use part of Telstra's 4G and 3G mobile networks. 16. MSS under the brand name [SP name]'s Nano, Mini, Standard, Super and Max Mobile plans provide a combined 4G and 3G coverage footprint of 98.8% and a 4G coverage footprint of 95% of the Australian population covering 1.59 million square kilometres. 17. Handsets not capable of 4G will only receive 3G coverage. 18. Check your area at www.mobilemaps.net.au/4G

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Mobile Broadband

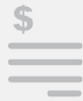
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4G Broadband for Desktop, Laptops, Mobile Routers, Tablets & Any Device that takes a SIM.



Up to 50Mbps download speeds



Zero bill shock



Ideal wireless substitute for ADSL/NBN



Tethering
Ability to share Internet connection with other devices



Domestic data bolt-ons

Fast 4G mobile broadband.

If you need to stay connected while out & about then a 4G broadband service is the way forward.

Suitable for a wide range of devices

4G Mobile Broadband service can provide internet connection to many devices, such as laptops, desktops, mobile phones, tablets, etc. and can be shared by more than one device (tethering).

Peace of Mind

With *Zero Bill Shock* feature you do not need have to worry about your mobile bill as there will be no excess usage charges.

Data bolt-ons

Now you can add extra data to your plan at any time. Choices from 1GB to 5GB recurring and one-off bolt-ons are available. To be used in Australia only.

	SMALL \$30	MEDIUM \$45	LARGE \$65
Data	3GB \$0.03 per MB for usage over 3GB	6GB \$0.03 per MB for usage over 6GB	10GB \$0.03 per MB for usage over 10GB
Included Data Cost per/MB	\$0.01 per MB	\$0.0075 per MB	\$0.0065 per MB

Prices include GST

The mobile solution of MSS has MSS's Small, Medium and Large plans have access to a maximum download limit of 100Mbps on 4G across 90% of the population. 4G devices will enjoy typical speeds of 2-50Mbps on the 4G network. Typical wireless packet data upload speeds on the 4G network are 1 to 10 Mbps. On 3G, typical download speeds are 1.1- 20Mbps across more than 85% of the population, 550kbps to 8Mbps across more than 95% of the population, and 550kbps to 3Mbps in remaining coverage areas reaching 98.5% of the population. Typical wireless packet data upload speeds on the 3G network are 300kbps to 3Mbps across more than 93% of the population and in remaining coverage areas 300kbps to 1Mbps. End-user speeds will also vary due to factors such as device capabilities, location, distance from the base station, local terrain, user numbers, hardware and software configuration, download source/upload destination and network management measures.

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